



NATIONAL
FLORAL
SUPPLY

How Our Dutch Direct Program Works:

- 1.) You must be a customer in good standing to sign up for the program.
- 2.) Call your sales rep to let them know you are interested in signing up.
- 3.) We will create an account for you and you will be given the link to the web shop, a user ID and password.
- 4.) You can also access the link through our website and it will take you to our web shop, or paste the link to your web browser and save it to your bookmarks for easier access. (We can walk you through the process if you're having trouble).
- 5.) You can order from both Holland and Miami inventories. For Holland products you must place your order no later than Thursday night at 10 p.m. for Monday delivery and Sunday night by 10 p.m. for Wednesday delivery. For Miami products, product arrives on Mondays, Wednesdays and Fridays.
- 6.) There is a \$150 minimum per order. You will notice that some of your items will come in minimums of 5 bunches. The higher the quantity you purchase, the better your pricing, so it's the perfect way to shop for an upcoming event, or just to carry Dutch product in your store.
- 7.) We don't combine our orders with yours. In other words, if you just need 2 bunches of an item, but the minimum is 5, we don't purchase the extra 3. Your order is your order and it is completely separate from what National is purchasing.
- 8.) We pick your boxes up from JFK Airport, or truck them from Miami to our warehouse for you to pick up or us to deliver.
- 9.) Because the product is packaged just for you, it is priced very competitively. We don't inspect it, so once you get it, you need to make sure everything arrived to your satisfaction. If something isn't right, you need to notify us immediately (within 24 hours) by email and with photographs.
- 10.) Because the product is pre-ordered directly from the farms, we cannot accept cancellations or returns after you have placed an order.

Interested? Just give us a call @ (203) 795-8263 to sign up